

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, April 13, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. March 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- QBA and QMHA Enrollment Issues

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

- **03/31/2022** -- MSM Chapter 3400 – Telehealth Services

Public Hearings

- **03/18/2022** – MSM 1200 - Prescribed Drugs; MSM Chapter 400 – Mental Health and Substance Abuse Services; MSM Chapter 2900 – Community Health Workers
- **03/29/2022** – State Plan Amendment (Third Party Liability; Crisis Stabilization Centers; National Medicaid Pooling Initiative (NMPI); Clinical Trials)
- **03/29/2022** – MSM Chapter 400 - Mental Health and Substance Abuse Services, MSM Chapter 600 - Physician Services, and MSM Chapter 2900 - Federally Qualified Health Centers

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2754** – Medicaid Management Information System Updated with NCCI Quarter 2 2022 Files
- **WA#2751** – Attention Provider Type 86 (Specialized Foster Care): Update on Claims Denied with Error Code 4141
- **WA#2750** – Attention All Providers: Delay in Processing Enrollments and Change/Update Requests
- **WA#2747** – Attention All Providers: Reminder to Utilize the Electronic Verification System (EVS) to Verify Recipient Eligibility
- **WA#2746** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for April 2022
- **WA#2745** – 2022 Annual New Code Update
- **WA#2743** – Updates Regarding National Correct Coding Initiative (NCCI) Quarter 1 2022 Files
- **WA#2741** – Attention All Providers: Updated Notice on Neurotherapy Services for the Treatment of Mental Health Diagnoses and the Use of Biofeedback for the Treatment of Mental Health Diagnoses
- **WA#2740** – Attention All Providers: Please Begin Recipient Outreach to Plan for End of the COVID-19 Public Health Emergency
- **WA#2737** – Professional and Outpatient Claims for Office Visit Procedure Code 99215
- **WA#2736** – Attention All Providers: New Recipient/Enrollee Webpage Created Regarding Digital Medicaid ID Cards

Carin Hennessey, SSPS II

- BH Updates
- LMSW Post-Post Graduate Intern and Enrollment as QMHP
- 988
SAMHSA 988 Suicide and Crisis Lifeline Website
<https://www.samhsa.gov/find-help/988>
988 Messaging Framework
<https://suicidepreventionmessaging.org/988messaging/framework>
- Notice of Funding Opportunity: Community Programs for Outreach and Intervention with Youth and Young Adults at Clinical High Risk for Psychosis
<https://www.samhsa.gov/grants/grant-announcements/sm-22-008>

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfp.nv.gov

7. **DHCFP Surveillance Utilization Review (SUR) Updates:**

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>
**Provider Exclusions, Sanctions and Press
Releases** <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. **Gainwell Technologies Updates:**

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>
Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMIS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov